PREPARE AND SUPPORT YOUR MOBILE WORKFORCE FOR THE FUTURE

GLOBAL PREDICTIONS

1. International travel will continue to increase despite natural and man-made threats to a (“fearless”) mobile workforce.

2. Traveler health and safety will become an important key performance indicator (KPI) for any global organization — surpassing travel expenses and traveler satisfaction.

3. Technology, in response to the ever-increasing need for immediate feedback, will evolve at such a rate that handheld devices accessing “big data” will become the “go-to” source of intelligence.

4. Requests for more flexible work/life arrangements (“right to disconnect”) will be commonplace as the new business traveler focuses on “body, mind, and spirit.”

5. Shared economy and other new transportation and accommodation business services will continue to evolve, increasing the challenge employers will face.

6. Diversity in the workforce, particularly at the senior management level, will grow exponentially to include other poorly represented populations, including members of the LGBT community.

7. “Climate change” will continue to impact geographies, and with it the health of those employees traveling to and living there.

8. There will likely be another significant infectious disease outbreak soon, further reinforcing the need for corporate medical resources and global expertise.