

By the very nature of the International SOS business model, the protection of sensitive, personal and medical information is a high priority in all areas of our business. We have always sought to ensure that rights of our clients and their people are respected and safeguarded in order to protect their privacy.

International SOS has always devoted significant resources to ensure the security, confidentiality, integrity and availability of the data we control and process. We are committed to continuously evaluating and improving our policies, standards, processes and information systems to keep data safe, effectively support our clients and business services, and to comply with legal requirements.

International SOS recognises the passing of the GDPR as an opportunity to evaluate and further enhance the effectiveness and resilience of our security framework with a particular focus on the rights of data subjects. We regard this as a natural extension of the Duty of Care concept.

The [British Standards Institute](#) (BSI), an independent standards body, has now conducted an assessment of our business processes against the standards set by GDPR.

The outcome of the BSI verification assessment is detailed in a [Letter of Conformance](#) which affirms that:

"International SOS operates its processes, systems and data gathering activities in alignment with the existing EU Data Protection Directive and is well positioned to fully comply with the General Data Protection Regulations in advance of May 2018".

This [Letter of Conformance](#) is available in addition to our existing independent verifications and certifications:

- [Binding Corporate Rules](#), sanctioned by the European Community's data protection authorities, approved by the Commission Nationale de l'Informatique et des Libertés (CNIL)
- Global [ISO/IEC 27001:2013 Certification](#)
- Service Organisation Control Reports (SOC 2 Type II Report)
- Third Party Vulnerability Assessment and Penetration Test Reports.

Clients should not hesitate to contact their dedicated account team for any questions. Or contact our Data Protection Officer directly at dpo.europe@internationalsos.com.

25 January 2018