



Account Creation for the new Portal

NON-FEDERATED



THE NEW PORTAL EXPERIENCE

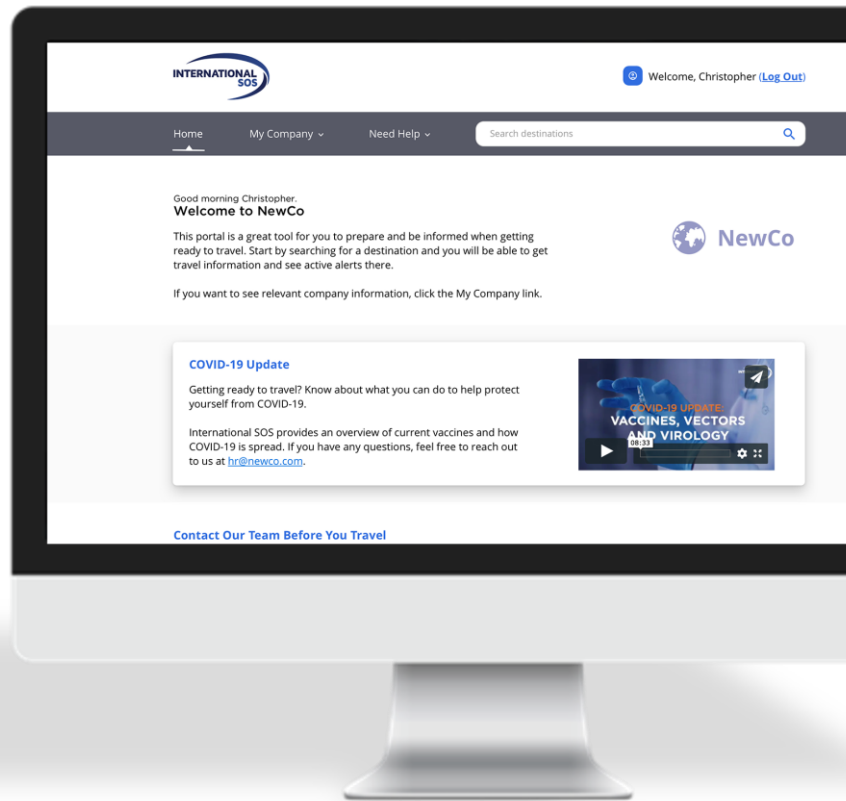
From International SOS



The way you log in to the International SOS Portal is changing. You will soon log in using a registered email address and password; these are the same login credentials that you use for the Assistance App, TravelReady, Tracker and ManagerView.

Member ID Numbers will no longer be accepted.

This will provide a more consistent login experience across the International SOS digital tools. It ensures you have the most secure experience as a Portal user.



NON-FEDERATED: ACCOUNT CREATION

1 Click Get Started

2 Click Sign Up

3 Enter Email, Password;
Click Submit

4 Click Close

5 Confirm Receipt of Verification Email

1 Login
Get Started
[Read our Privacy Notice](#) [Terms and Conditions](#)

2 Email
Please enter your email here...
Next
Don't have an account? [Sign Up](#)

3 Create Account
Email * (Please enter your organization email)
Password
At least 15 characters. At least 1 number(s). At least 1 symbol(s).
At least 1 lowercase letter(s). At least 1 uppercase letter(s). Does
not contain parts of username.
Confirm Password *
I have read and agree to the [Privacy Policy](#) and the
[Terms and Conditions](#)
Submit

4 Verification email sent
An activation code has been sent to your email.
Please click the link in your email to verify your
account.
Close

5 Hello,
Thank you for signing up with International SOS. Please click [here](#) to verify your email address and continue with registration.
Your user name is **chrisss.moorrore@mailinator.com**.
For questions or help, contact us at <https://clientsupport.internationalsos.com>.
Sincerely,
International SOS Online Support Team
This is an automatically generated message. Replies are not monitored or answered.

NON-FEDERATED: ACCOUNT CREATION (cont'd)

6 Enter Organization's Member ID Number

7 Confirm Organization; Click Yes

8 Click Continue

9 Enter Account Details

10 Click Confirm

11 Enter SMS Code (if applicable)

6 Enter Your Membership Number

Enter your Membership Number will help us correctly associate your account and provide you with the best experience.

Submit

No Membership Number?

7 Confirm Your Organisation

To provide you with the best experience, please confirm your organisation.

Your organisation is:

Yes, this is correct

No, this is not my organisation

8 Success!

You have confirmed your organization as:

You will have access to all features of this app.

Continue

Go Back

9 Account Setup

Almost done. Confirm your profile details to create your account.

You will only have to do this once.

First Name *

Enter your first name

(As it appears on your passport)

Last Name *

Enter your last name

(As it appears on your passport)

Preferred Name

Enter your preferred name

Organization *

Membership Number *

Home Location

Type to search for your Home Location

10 Membership Number *

Home Location

Type to search for your Home Location (Country/Territory of Residence)

I am an international assignee or student currently living in:

Mobile Phone *

Enter your Mobile Phone

Add * Country Code Prefix (e.g. +1 # # # # # # # # # #). Do not use spaces.

Personal Phone

Enter your Personal Phone

Add * Country Code Prefix (e.g. +1 # # # # # # # # # #). Do not use spaces.

Secondary Email

Enter your Secondary Email

An email will be sent to this email address with a verification link.

Confirm

Please contact your Human Resources department if there are issues with this data

11 We've sent you an SMS.

International SOS sent a verification code to ****0165. The code expires in 5 minutes. Please enter the verification code.

Submit

Resend Code

To register a different mobile phone number click [Change phone number](#).