

INTERNATIONAL SOS & TMCs
IN A NUTSHELL



INTERNATIONAL SOS WORKS WITH YOUR TMC TO DELIVER BUSINESS TRAVEL ASSISTANCE



Full trip booked through TMC



Essential booking data (personal data, flights, taxis, hotels etc.) **securely forwarded to Intl.SOS** through XML feeds and/or GDS



Intl.SOS consumes end user information in order to provide the following services



Pre-travel medical and security alerts delivered to traveller by email & via our app



Traveller visible to manager on the tracking map throughout the duration of the trip thanks to booking information & traveller check-ins



Traveller updated on local information and changing risk landscape via email, texting & mobile push notification



Managers can communicate with their employees via the tracking platform



26 assistance centres open cases for every call made by the traveller or manager to provide medical & security assistance services before, during and after the trip

CHOOSING INTERNATIONAL SOS TO COLLABORATE WITH YOUR TMC, MEANS...



...**ENHANCING DUTY OF CARE SOLUTIONS** OFFERED BY YOUR TMC through...

- The use of in-house medical & security experts
- A dedicated risk management tracker with two-way communication functionalities
- The use of reliable and verified information to guide travellers
- The ability to:
 - o **Prepare** the traveller prior to their trip (in person and through eLearning platforms)
 - o **Assist** 24/7/365 via our 26 Assistance Centres and 81,000 providers of healthcare worldwide
 - o **Support** in times of crisis (Repatriations, Counselling sessions, Theft, etc.)



...**WORKING HAND IN HAND WITH YOUR TMC** to develop...

- An optimised and tailored employee focused duty of care solution
- A clear standard operating procedure to deliver all the services purchased by the client
- A seamless and secure dataflow to power the tools
- A strong business relationship with the client to avoid overlap



...**RECEIVING TAILORED ADVICE** FROM MEDICAL & SECURITY CONSULTANTS on...

- Vaccination & testing programs
- Site health reviews
- Return to work programs
- Security pre-travel briefings
- Medical fitness tests
- Emotional support for employees

GET IN TOUCH VIA OUR ENQUIRIES PAGE & LOCAL WEBSITES:

<https://www.internationalsos.com/web-enquiry-form>

<https://internationalsos.fr/> (en Français)

<https://internationalsos.de/> (auf Deutsch)

COVID-19 IMPACT MAP & PUBLIC PAGE: [CLICK HERE](#)