

THE NEW TRAVEL REALITY

Virtual Roundtable
March 1, 2022 | 10AM CET



In cooperation with



THE ROUNDTABLE WILL BE STARTING SHORTLY

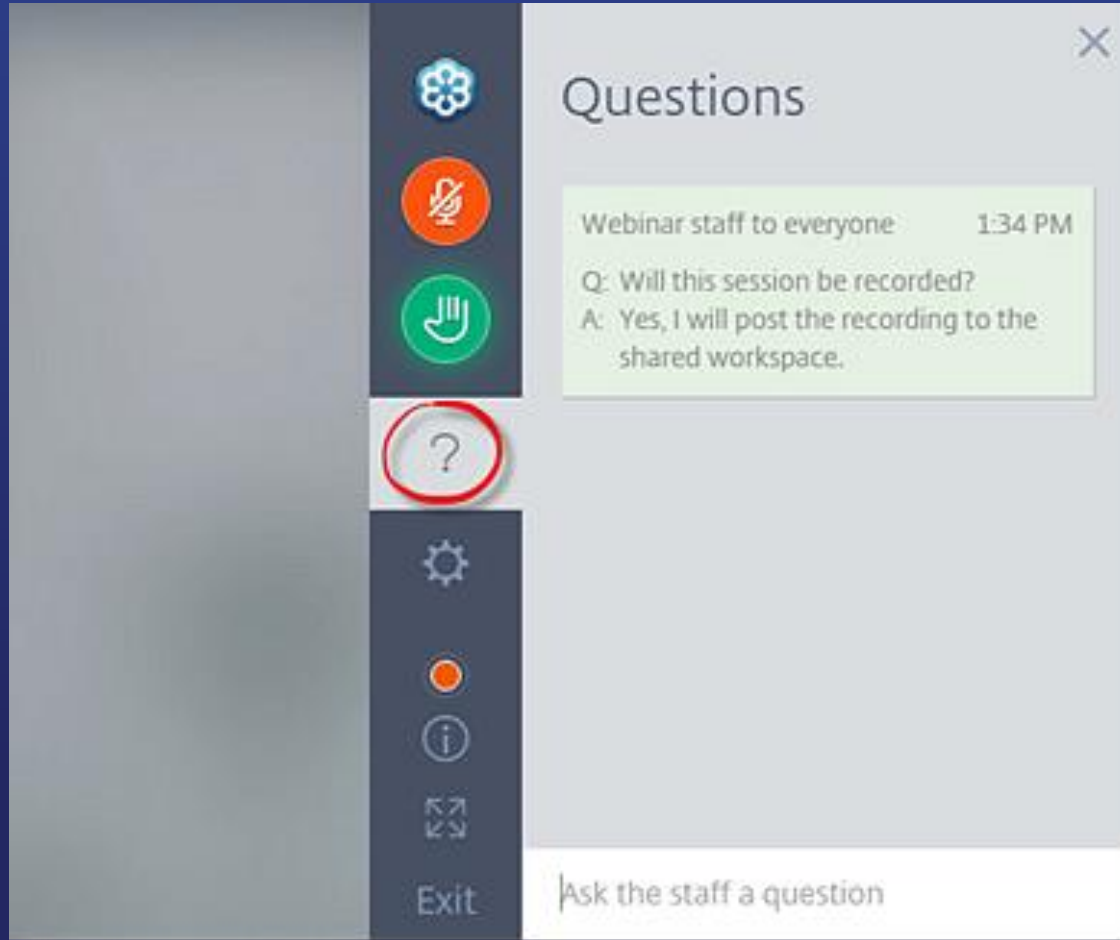
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YOUR PARTICIPATION

Open and close your control panel

Join audio:

- Choose **Mic & Speakers** to use VoIP

Submit your questions using the **questions** panel, we will answer as time allows.

Note: Today's presentation is being recorded and will be provided via email.

AGENDA



SECURITY PERSPECTIVE

GAUTIER POROT, SECURITY DIRECTOR AT INTERNATIONAL SOS

AVIATION SITUATION

- MATTHEW VAUGHAN, DIRECTOR, AVIATION SECURITY & CYBER (ACYS) OPERATIONS, SAFETY & SECURITY AT IATA
- HANY BAKR, SVP AVIATION & MARITIME SECURITY AT MEDAIRE INTERNATIONAL

MEDICAL PERSPECTIVE

DR. ANTHONY RENSHAW, REGIONAL MEDICAL DIRECTOR, HEALTH CONSULTING EUROPE AT INTERNATIONAL SOS

ROUNDTABLE

EXPERTS FROM BARRY CALLEBAUT, HITACHI ZOSEN INOVA, IATA, KPMG, KUEHNE & NAGEL, AND INTERNATIONAL SOS

HOW TO POSITION AS A COMPANY IN THE NEW TRAVEL REALITY

MIKE MCCOY, DIRECTOR, GMS, TAX & LEGAL AT KPMG

THE NEW TRAVEL REALITY: HEALTH, SECURITY AND AVIATION SITUATION



MATTHEW VAUGHAN

Director, aviation security & cyber
(acys) operations, safety & security
IATA



HANY BAKR

Senior Vice President aviation &
maritime security
Medaire International



DR. ANTHONY RENSHAW

Regional Medical Director, Health
Consulting Europe,
International SOS



GAUTIER POROT

Security Director
International SOS

OUR SPEAKERS



KATERINA FAGETTI
Global Mobility Business Partner
Hitachi Zosen Inova



MIKE MCCOY
Director, GMS, Tax & Legal
KPMG



JÜRIG MEIER
Global Head of Quality, Safety &
Health, Environment, Security
Kuehne & Nagel



MATTEO VILLANI
Vice President of Human Resources,
Global Cocoa and Functions
Barry Callebaut



DR. ANTHONY RENSHAW
Regional Medical Director, Health
Consulting Europe,
International SOS

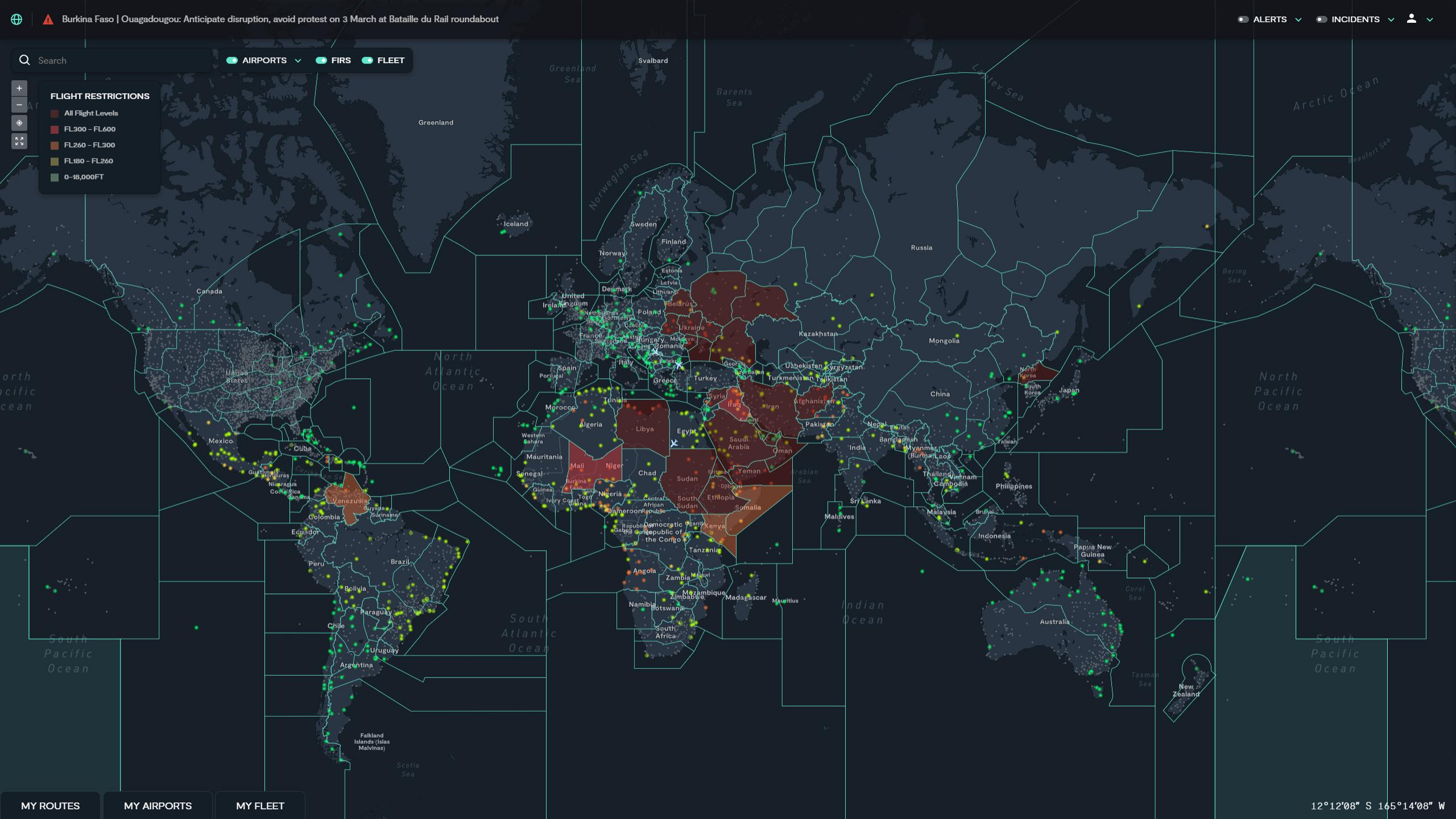


GAUTIER POROT
Security Director
International SOS

Search AIRPORTS FIRS FLEET

FLIGHT RESTRICTIONS

- All Flight Levels
- FL300 - FL600
- FL260 - FL300
- FL180 - FL260
- 0-18,000FT





ROUNDTABLE



KATERINA FAGETTI
Global Mobility Business Partner
Hitachi Zosen Inova



MIKE MCCOY
Director, GMS, Tax & Legal
KPMG



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Global Head of Quality, Safety &
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GAUTIER POROT
Security Director
International SOS

Q&A





HOW TO POSITION AS A COMPANY IN THE NEW REALITY



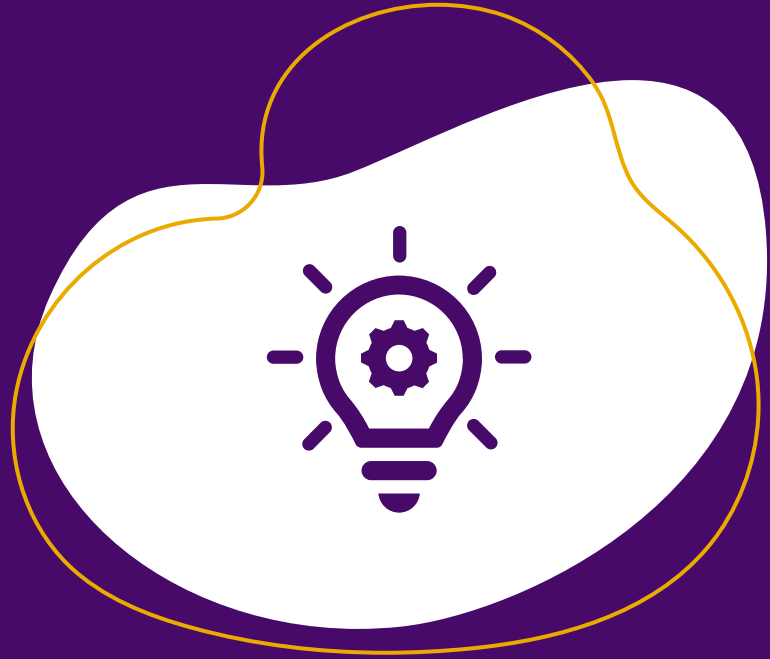
MIKE MCCOY

Director, GMS, Tax & Legal

KPMG



New Business Travel Environment



CEO Survey Insights

CEO Survey key themes

CEOs are optimistic, confident and expect to deliver aggressive growth through acquisitions and other inorganic methods. They continue to put an emphasis on leading with purpose and a focus on digitally transforming their organizations while upskilling an agile workforce in the new world of work.

With increased stakeholder pressure to build back better, global organizations are supercharged to increase investment into environmental, social and governance (ESG) priorities and stay true to their purpose.

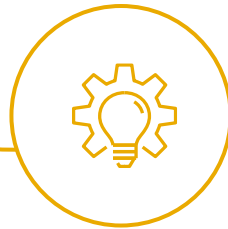
With people returning to places of work, and society increasingly looking for business to lead a return to normal, CEOs are shying away from making wholesale changes to the future of work — but they recognize employee demand for continued flexibility.

Rebounding Growth



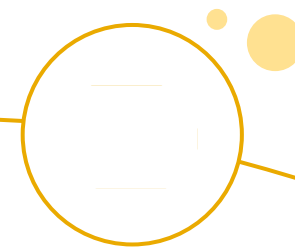
Moving Project Teams, rather than individuals

- Great emphasis on Project Management and planning



Matrix of Mobility

- Increasing use of STAs
- LTAs & Business Travel to supplement



New relationships

- Integrating new teams requires more work online than maintaining existing teams

Emphasis on leading with purpose

Leading with Purpose

71 percent said that CEOs will be increasingly held personally responsible for driving progress in addressing social issues.

And 56 percent they may struggle to meet expectations.

Leading with Purpose



Value

- Company value and ESG credentials are inextricably linked



Sustainability tools

- Help travelers compare the environmental cost



Culture shift

- Reconsider purpose of travel, approval policy and ROI
- Talent and retention



Reward

- Nudge behaviour with compensation

Focus on digitally transforming their organizations

Digital Transformation

CEOs need to decide on an operating model for the future that works for both employers and employees, with only 37 percent saying that they will have most employees working remotely at least two or more days a week, but 51 percent investing in shared office spaces.

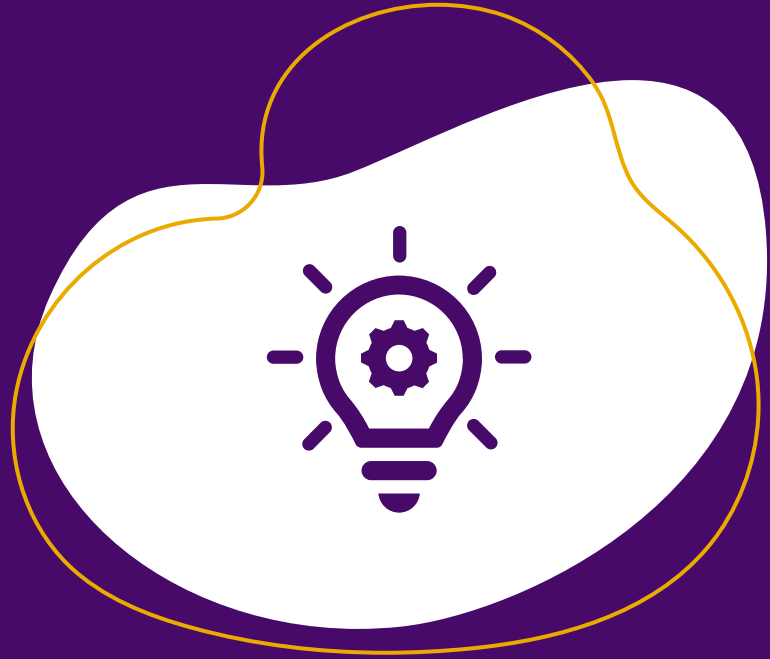
Digital Transformation

Workplace

- Only 21 percent of CEOs plan to downsize their physical footprint or office space. This is down from the 2020 CEO pulse survey where 69 percent said they were planning to downsize.

Innovation Capabilities

- CEOs see a focus on building disruption and innovation capabilities
- Activities that have been shown to be 50% less effective in a remote only environment



Closing thoughts



kpmg.com/socialmedia

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HOW WE CAN HELP YOU NAVIGATE THE NEW TRAVEL REALITY



Preparation

REVIEW YOUR TRAVEL RISK POLICY

› [Ask our experts](#) to provide an in-depth analysis and advise on the gaps

ONLINE TRAINING COURSES

› For your entire workforce

TRAVEL RESTRICTIONS ADVICE

ACCESS THE NEW TRAVEL REALITY DEDICATED WEBPAGE & FAQs

› [Landing page](#)

› [FAQs](#)

COVID TRIP PLANNER

› [Here](#)

Prevention

DOWNLOAD INTERNATIONAL SOS ASSISTANCE APP

› to receive alerts and travel recommendations

SIGN UP TO RECEIVE TRAVEL ALERTS BY EMAIL

› Log in to your [International SOS Member Portal](#) and register to receive related emails using your Membership ID

TRAVEL TRACKER

› to communicate easily with your people who are within the area of incident impact through multiple channels

Support

TELECONSULTATION

› Virtual access to the medical teams of our Assistance Centre and our network of experienced local teleconsultation providers, to reduce exposure risks and provide integrated, end-to-end care to the patient.

REMOTE CONSULTANCY SERVICES AVAILABLE GLOBALLY 24/7

› [Mental Health Support](#) services can be provided by a certified counsellor via telephone or video chat online, even to those in quarantine.

THE NEW TRAVEL REALITY WEBINAR SERIES



Travel policy, standards
and checklists – March 8th



Assistance and Support
- March 15th



Digitalisation of travel risk
management processes – March 22th



Thank you

**Follow up resources will be emailed to you shortly.
For any questions, please contact us:**

switzerland@InternationalSOS.com