



ENHANCED HEALTH PARTNER: OUR HIGHEST LEVEL OF SUPPORT FOR YACHTS

Enhanced Health Partner is a membership extension that gives you direct access to our health partner team, who are experts on everything health and medical in remote environments. This service does not replace our 24/7 MedLink assistance and case management service.



PEER-TO-PEER
SUPPORT



EQUIPMENT
CALIBRATION
AND MAINTENANCE



VOYAGE PLANNING

HOW WE WILL SUPPORT YOU

This enhanced membership will allow you to manage the provision of health and medical onboard more safely and efficiently.



1. Direct access to our dedicated Health Partner team for peer-to-peer support.

The Health Partner team will:

- ▶ Provide advice on existing and recommended medications and equipment, based on itinerary and guest profile.
- ▶ Consult on any bespoke training requirements, based on the equipment on board or itinerary and guest profile - including facilitating training directly from manufacturers.*
- ▶ Support handovers by providing onboarding sessions for incoming medical professionals on board, ensuring consistency in inventory management and understanding of equipment requirements.

** Training vouchers/ travel not included in the membership price and quoted separately.*

2. Supporting equipment calibration and/or maintenance.

We will:

- ▶ Identify technical partners to perform servicing and/or calibration equipment requirements.
- ▶ Liaise with partner to support scheduling
- ▶ Provide a full report, detailing the recommendations

THE PROGRAMME IS FOR:

- onboard medical professionals and medical officers
- vessels with a Tempus or similar equipment
- vessels with medical rooms and/or non-standard equipment
- guests and/or owners requiring additional health support
- more adventurous itineraries or remote locations

3. Voyage planning support

When required, our team will review our medical provider network and confirm resources along the route location.

We will address any training and/or equipment recommendations, if shoreside resources are limited or suboptimal.

Security voyage planning is available through Risk Intelligence partnership.

4. Access to Onboard Equipment, Service, Calibration and Certification Support - At additional cost

MEET THE HEALTH PARTNER TEAM

Your enhanced membership will give you direct access to our doctors and medical professionals.

Find out a bit more about the team below:



DR PHIL BRYSON, GLOBAL MEDICAL DIRECTOR, LUXURY YACHTS

Dr Phil heads up the clinical governance of the Enhanced Health Partner team, he:

- Is one of the world's leading experts in diving medicine and illnesses
- Has worked for International SOS for over 11 years
- Has consulted on many highly complex remote medical setups



BRENT PALMER, DIRECTOR OF EDUCATION AND PARTNERSHIPS

A former army medic, and co-founder of Yacht Lifeline, Brent:

- Designed the Global MedKit systems used on over 1,500 yachts
- Authored multiple international marine medic training programmes
- Has lead the MedAire Yachting Global Response Centre



PROGRAMME MANAGER TEAM

- All have extensive clinical, equipment and medication knowledge
- Have served in diverse remote clinical environments

SOURCING SPECIALIST TEAM

- All have extensive hardware equipment and medication knowledge
- Have supported complex international projects

PRICING

Pricing will be calculated based on the amount of equipment you carry onboard.

Contact your Account Manager for an initial consultation and quotation.

For more information and pricing, reach out to your Account Manager

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