



**YOUR  
INTERNATIONAL  
HEALTH AND  
SECURITY  
PARTNER IN  
SENEGAL**



**WORLDWIDE REACH.  
HUMAN TOUCH.**



## ABOUT THE INTERNATIONAL SOS GROUP OF COMPANIES

The International SOS Group of Companies is in the business of saving lives, protecting your global workforce from health and security threats. Wherever you are, we deliver customised health, security risk management and wellbeing solutions to fuel your growth and productivity. In the event of extreme weather, an epidemic or a security incident, we provide an immediate response providing peace of mind. Our innovative technology and medical and security expertise focus on prevention, offering real-time, actionable insights and on-the-ground quality delivery. We help protect your people, your organisation's reputation, as well as support your compliance reporting needs. By partnering with us, organisations can fulfil their Duty of Care responsibilities, while empowering business resilience, continuity and sustainability.

Founded in 1985, the International SOS Group, headquartered in London & Singapore, is trusted by 12,000 organisations, including the majority of the Fortune Global 500 as well as mid-size enterprises, governments, educational institutions and NGOs. 12,000 multi-cultural medical, security and logistics experts stand with you to provide support & assistance from over 1,000 locations in 90 countries, 24/7, 365 days.

To protect your workforce, we are at your fingertips:

## OUR PRESENCE IN AFRICA



**185**  
Medical Sites

**15**  
Clinics



**1,200**  
Staff

Over  
**30 YEARS'**  
experience



**750**  
Health Professionals

**24/7**  
Assistance



**110**  
Security Providers

**3**  
Regional Security  
Operations Centres



## OUR AFRICAN EXPERTISE



**Present in Africa since 1994, International SOS has been unrivalled in the acquisition and sharing of its local knowledge and experience.**

We understand better than anyone the challenges the continent presents to employers and can thus lead the way in keeping your workforce healthy and safe while allowing Managers to focus on their core business activities.



**We have built strategic relationships with local providers and developed first-hand experience on the ground,** giving us an unrivalled advantage supported by intimate insights and invaluable knowledge. This allows our diverse team of Doctors, Occupational Health, Epidemiologists, Public Health and other Specialists to offer **medical care and assistance of international standards** and of the highest class to your organisation, regardless of the challenges your activities or environment present.



In addition to our health expertise, **our team of security experts is available 24/7 to provide urgent and non-critical advice.** They also support organisations in case of a need for evacuation or any other kind of assistance via **three state-of-the-art Assistance Centres, situated in Paris, Johannesburg and Dubai,** that provide on-going day-to-day and emergency health and security assistance across the African continent.







## INTERNATIONAL SOS IN SENEGAL

### THE HEALTH LANDSCAPE

As one of the most stable countries in Africa, Senegal has seen the development of new industries over the past few years. Consequently, the latest surge in oil and gas activities in the country has led to a significant increase in the number of foreign assignees and increased expectations from national employees alike. While the country has an acceptable standard of healthcare delivery in larger cities, **local healthcare providers may lack experience in terms of the oil and gas industry's stringent Health and Safety requirements.**

In times of pandemic, international companies may find it challenging to navigate the local healthcare system and to access potentially saturated Emergency and Intensive Care Units (ICU). **As an indicator, Senegal boasts about 1% of the number of ICU beds that a similar sized European population would have access to.**

### THE SECURITY LANDSCAPE

The security environment in Senegal remains overall relatively benign, with petty theft being the primary risk faced by in-country workforce in the main business and tourist areas, although residential break-ins are also common. However, **protests over economic or social grievances** can occasionally turn violent, and **political unrest can also occur** around election time. The planned 2022 legislative elections and 2023 presidential elections are two such periods where it is important to have **sound escalation and crisis management planning** as well as access to **security information and assistance** in order to protect your domestic workforce or assignees.

Banditry is also a concern in southern Casamance, where separatist rebels operate, and in areas close to the border with Mali, where there are increasing concerns over cross-border movements by Islamist extremist and smuggler groups from Mali. Travelling in such areas therefore require greater planning and vigilance.

### 2021 STATISTICS FOR SENEGAL

#### 608 ASSISTANCE CASES

(including 35 evacuation and repatriation cases)



The number of medical evacuation and repatriation cases has been

**MULTIPLIED BY 3** since 2019



#### 120 SECURITY ALERTS

issued



Our clients' population of international assignees has **INCREASED**

**OVER TWOFOLD** compared to 2019



## LOCAL PARTNERSHIP

When it comes to Occupational Health and Safety, the continuously evolving Senegalese business and healthcare environments represent an ongoing challenge. At International SOS, through our unique global and regional expertise, we are ideally positioned to respond favourably to our clients' and their stakeholders' growing business continuity needs. In order to better accompany our clients in protecting their workforce, **we have partnered with Senegalese healthcare provider SOS Medecin since 1997** to offer quality in-country service, while maintaining our rigorous level of global expertise.

### INDUSTRY-SPECIFIC HEALTH & SAFETY STANDARDS

SOS Medecin delivers in-country Occupational Health, Primary Care and Emergency Services while International SOS provides **expertise in industry-specific** health and safety standards, gained through our experience across Africa and other continents. **From preventing unnecessary recordable injuries** or disembarkations, to retaining your staff, our capabilities help ensure that the wellbeing of your people is protected. We work to increase safety standards, reduce medical costs, enhance HSE performance and maximise your productivity. As for the oil and gas industry, our **stringent injury and illness case management** methodology and support system is developed in line with industry standards (IADC and OSHA).

### LOCAL CONTENT

Our collaboration with SOS Medecin, a duly incorporated Senegalese healthcare company, allows us to deliver fully integrated healthcare

solutions to our clients in Senegal, consistent with the local legislation. We combine services delivered locally by SOS Medecin with our global medical expertise, assistance capabilities and management services delivered from outside of Senegal.

### AN INTEGRATED SOLUTION

More specifically, while SOS Medecin employs the Senegalese medical staff to be assigned on your projects, International SOS reviews the profiles to **ensure adequacy and compliance** with the overall project plan, manages the onboarding of the medical personnel and ensures medical governance and operational arrangements. Thanks to this integrated structure that brings the best of our capacities and those of our partner, the national medical staff deployed at the project site **benefits from International SOS' overall clinical governance** and management support, to ensure that medical services are in accordance with international quality and medical standards.

We are therefore uniquely positioned in Senegal to carry out a **fully integrated medical solution**, while sustaining your in-country needs, incorporating site management and evacuation capabilities managed by highly qualified local physicians.

This unique joint solution is tailored to harness our collective capabilities to manage and support the entire lifecycle of your project and fulfil your Medical and Occupational Health Management needs in **full compliance with the Senegalese local content legislation**.

### ABOUT SOS MEDECIN

Present in Senegal since 1997, SOS Medecin provides extensive experience in emergency medical services with 24/7 support and care through home visits, ambulance transfers, nursing, and sanitary evacuation. It is an organisation of experienced doctors in general medicine, paediatrics, ENT, cardiology, pulmonology, ophthalmology, neurology and traumatology. SOS Medecin is thus well positioned to support pre-employment medical screening, vaccinations, outpatient care, malaria prevention and treatment, ambulance transfers, etc.





# OUR SOLUTIONS AND SERVICES

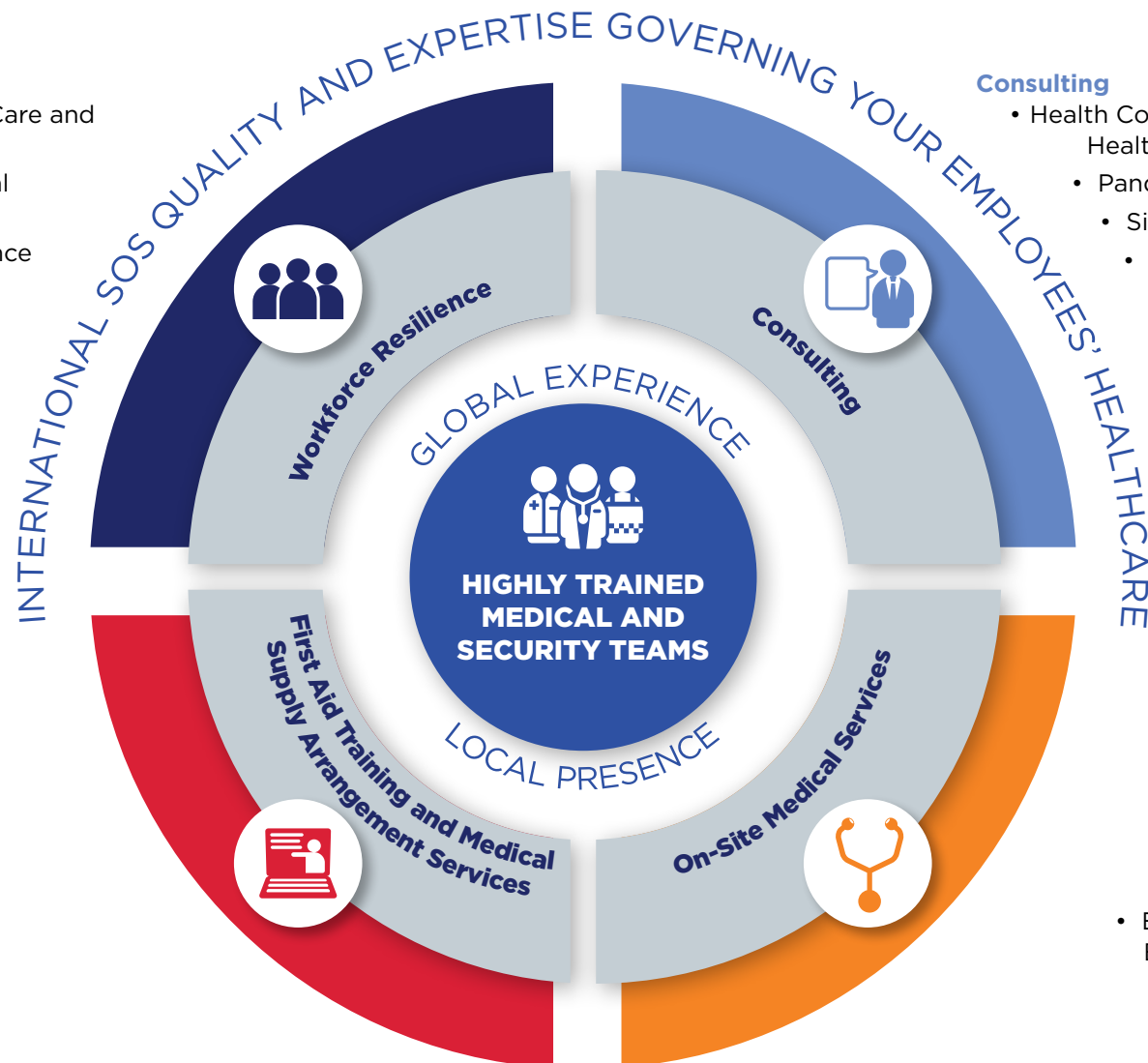
We have developed a range of solutions to help our clients in Senegal achieve business continuity. From emergency medical services in line with international standards, to medical facilities and equipment maintenance procedures, we provide a suite of services and solutions:

## Workforce Resilience

- General Medical and Health Care and Security Support
- Access to Emergency Medical Services
- Health and Security Intelligence and Insights
- Tracking and Monitoring of Global Workforce
- Travellers' Guides and Briefings
- Online Health and Security eLearning
- Medical, Security and Travel Assistance, and Evacuation and Repatriation

## First Aid Training and Medical Supply Arrangement Services

- First Aid Training with American Heart Association
- Medical Supply Arrangement Services with In-Country and International MedSupply Arrangement Services



## Consulting

- Health Coordination and Occupational Health
- Pandemic Planning
- Site Health Review
- Escalation and Crisis Management Planning
- Threat Assessments and Security Risk Analyses
- Security Surveys of Sites and Residences
- Bespoke Security Awareness Trainings, and Sessions with Security Advisors
- Malaria & Vector Control Programme

## On-Site Medical Services

- Provision of Qualified Medical Personnel
- Remote Site Support by International SOS Assistance and Clinical Governance
- Emergency Site Services with Enhanced Topside Support

## CONTACT US

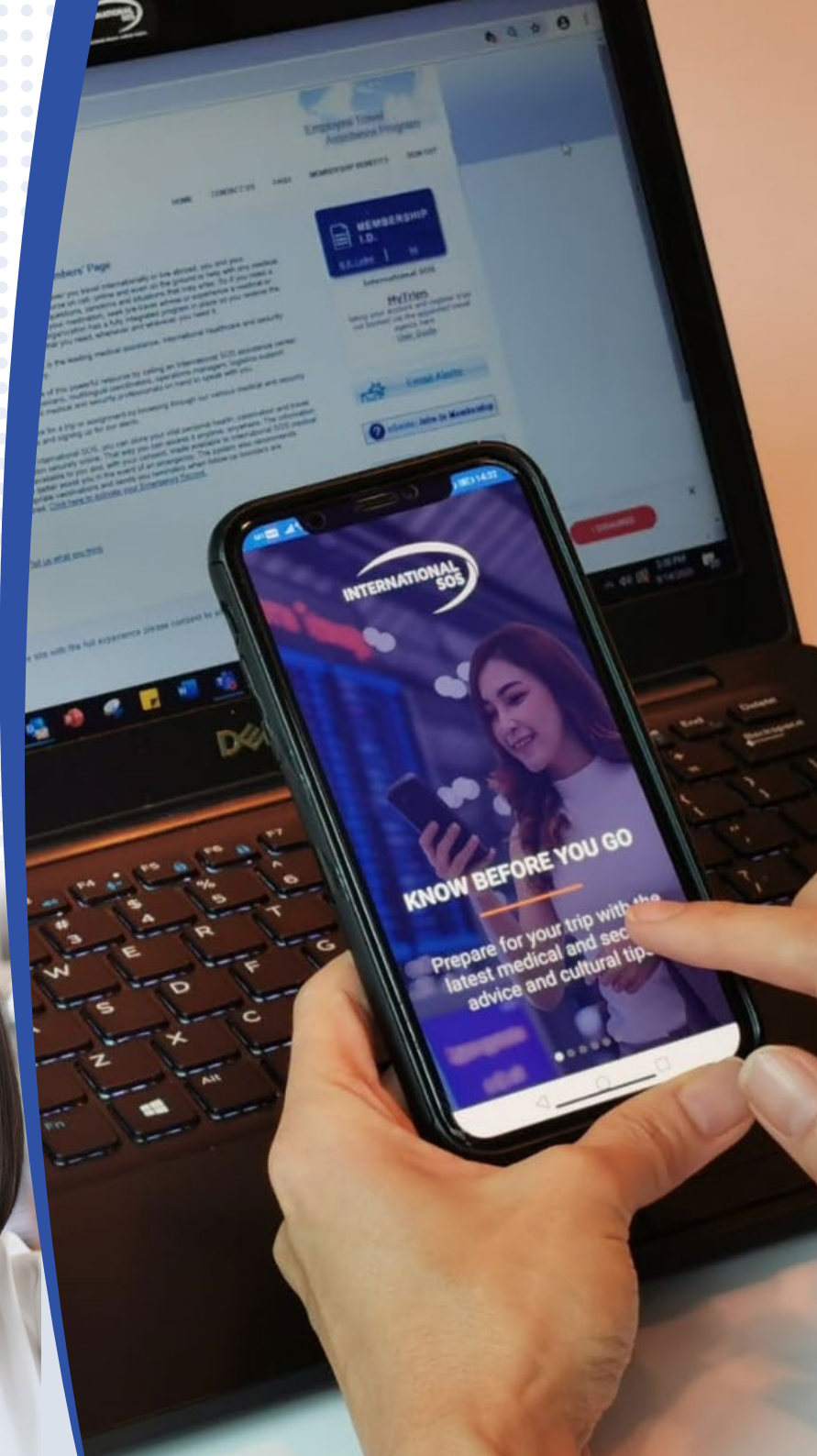
If you would like more information on how we can assist your organisation, please contact us on:

Tel:  
Email:

To get a call back, scan the QR code below or [click here](#).



**If you are an existing client with a medical or security question/concern, please call our Assistance Centre:**







## CERTIFICATIONS AND STANDARDS



- Compliance with ISO/IEC27001:2013.
- Compliance with the Bureau Veritas 'Technical Standard related to Personal Data Protection'.
- Compliance with ISO 45001:2018 - Occupational Health and Safety Management System.

